

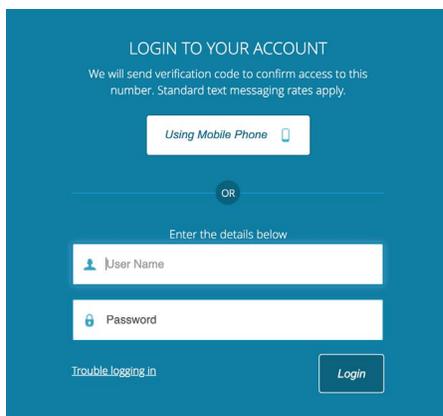
Patient Portal Access: Web Browser

Instructions: Use of the patient portal using a web browser.

The web browser must be enabled by your clinic in order for you to login. Call your clinic at 541-229-7038 and ask them to confirm your email address and enable your access to the portal via the web browser.

Once the clinic has enabled your access, you may either access the patient portal on your personal computer via the clinic website or the patient portal link.

Umpqua Health Clinic Website



Visit www.umpquahealthclinic.com
From the homepage click on Patient Portal or from the Patient Information Tab click on menu item - Patient Portal.

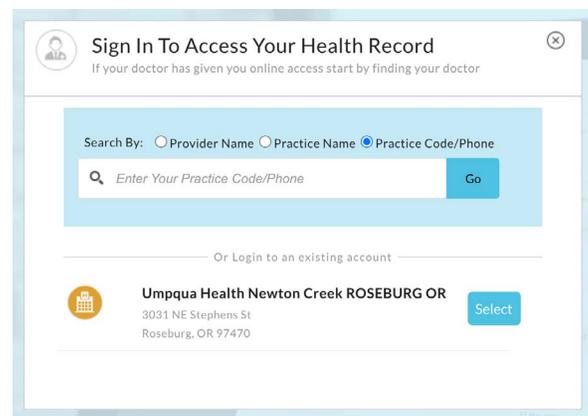
Established Users

- Enter your user name
- Enter your password
- You will be directly logged into your personal dashboard on the patient portal

First Time Users

- Click the link that says “trouble logging in”
- This will prompt you to create a user name and password, follow the instructions as prompted

Your Personal Computer



Visit healow.com/apps/jsp/webview/signIn.jsp

- Click on Search by Practice Code and enter **CODE: JCEJBD**
- Select **Umpqua Health Newton Creek**
- Username: The email address the clinic has on on-file
- Password: If you are a first-time user you will create a new password
- You will be prompted to select a cell phone number and will receive a confirmation via text
- Enter the confirmation number you received via text and you will be connected to your personal dashboard on the patient portal.



If you have trouble, please contact the clinic Patient Navigator at 541-229-7051.