

Patient Portal Access: Healow Application

Instructions: Use of the patient portal using the Healow App.

1. Download **Healow Application** on your phone via the app store on your device.
The application (app) will look like this: 
2. Enter your name and date of birth (DOB)
3. Click: **Yes, I have Practice Code**
4. Enter the practice code for Umpqua Health Newton Creek: **JCEJBD**
5. Umpqua Health Newton Creek will appear click: **This is my practice**
6. Select your cell phone number to receive a text confirmation number
7. Enter the **confirmation number** that was texted to your cell phone number
8. Click: **Agree to the terms and conditions**
9. You will be prompted to create and confirm your password and a security question.
10. You will then be prompted to create your **6-digit pin** (*You will enter this pin every time you log in*)
11. Now you will see the Healow wheel and are ready to login using your 6-digit pin



If you have trouble, please contact the clinic Patient Navigator at 541-229-7051.