



# UMPQUA HEALTH

## NEWTON CREEK

3031 NE STEPHENS STREET  
ROSEBURG, OREGON 97470

### **Patient Rights & Responsibilities**

The Patient Rights and Responsibilities shall be given to every new patient and shall be permanently posted at Umpqua Health - Newton Creek.

#### ***WHEN YOU ARE SEEN BY AN EMPLOYEE OR CONTRACTOR OF UMPQUA HEALTH NEWTON CREEK, YOU HAVE THE RESPONSIBILITY TO:***

- Treat the staff with consideration, respect and dignity.
- Understand that your life-style does affect your health.
- Take an active part in your health care.
- Follow the agreed upon treatment plan. If you choose or are unable to follow the treatment plan, it is your responsibility to inform the Medical Provider.
- Observe facility rules and regulations that are for the safety and consideration of all patients and staff.
- Provide accurate and complete information about present complaints, past illnesses, hospitalizations, medications, advance directives (living wills or durable power of attorney), and other matters relating to your healthcare.
- Report whether you understand a contemplated course of action and what is expected of you.

#### ***WHEN YOU ARE SEEN BY AN EMPLOYEE OR CONTRACTOR OF UMPQUA HEALTH – NEWTON CREEK, YOU HAVE THE RIGHT TO:***

- Be treated with consideration, respect and dignity;
- Have the confidentiality of your medical information protected, to have privacy act regulations enforced, and to have these areas of confidentiality explained to you in language you can understand;
- Have privacy during case discussion, counseling & treatment;
- Review your records in the presence of a healthcare professional;
- Know the name and qualifications of staff providing your care;
- Know your diagnosis, health problems, test results, the potential advantages and risks of treatment or procedures in language you can understand;
- Expect that all services, treatment and counseling techniques will take place with your informed consent;
- Participate in referral planning;
- Have access to the patient comment procedure;
- Refuse to participate in research.

- Have another individual present in the exam room with you, if you so desire.



